## **Ruby Hoyos**

Ruby Hoyos, originally from Colombia, came to Canada in 1999. Ruby took a Teacher's Training and in Colombia she worked as a teacher for deaf children. She was also attending Administration courses but never completed the certificate. After she taught for a while she decided to open her own business selling furniture. In Canada she was working for 7 years at Alberta Central in Distribution. In her free time she enjoys tennis, travelling and enjoying life.

Ruby found CIWA in the year 2000. When she first came to CIWA it was much smaller. She came for the Making Changes Program. As time passed she began volunteering more and more in our agency. From 2009 to volunteered for NFNG, LINC and Pebbles in the Sand. By end of December 2011 she had contributed 454 volunteer hours. In 2012, she became a tutor for the Arts and Crafts Seniors group, providing one on one English conversation practice and mentorship for one of the seniors, a commitment that she has maintained since. She has also helped out with some phone calls, administration and special events over the years.

At Alberta Central she volunteered with their AGM's, the children's Christmas parties, basketball games for Calgary Corporate Challenge, making sandwiches at The Mustard Seed and planting trees in High River.

Ruby enjoys volunteering as it gives her the chance to help others and meet new people. She likes being able to give love to our clients and receive such warmth in return. She says that "CIWA is an important community because I have received a lot of love here from the staff and the people. It is like you have a family."

Ruby has been such a dedicated and caring volunteer over the years. She has helped many people and always with a smile. Her support is crucial for the senor she mentors and staff have seen much growth in this client. She is always happy to help and gives all of her commitment to the people she aids.

With great pleasure, CIWA recognizes Ruby as the Volunteer of the Month for June!

## VOLUNTEER OF THE MONTH



