## Joyce Gao

Joyce Gao was born in China. She moved to Canada with her parents not long after graduating from High School. She received a Bachelor of Arts in Psychology from the University of Victoria. Joyce moved to Calgary two years ago due to the job opportunities that this city offers. She enjoys watching TV and movies, working with plants and reading.

Joyce has volunteered for several months at CIWA. She is a volunteer receptionist and she also helped a lot with the tax clinics. She says that volunteering at CIWA is a very joyful thing for her to do. She enjoys her time here because of the assistance she is able to provide to other people and she is grateful for the opportunity to learn about other cultures. She says that everyone at CIWA is so friendly and that every time she comes here she 'feels the sunshine' from staff and clients alike.

Joyce recognized for many is reasons. She has a huge desire to help the clients as best possible and does so with excellence. She has stepped out of her designated role in order to provide translation services and assist with the tax clinics. She is very flexible in her scheduling and has a good knowledge of CIWA's services. She is open to learn new things and has a willingness to do whatever she is asked. Her organization skills and people skills are greatly appreciated by those who work with her.

Congratulations Joyce for being Volunteer of the Month for May!

## OF THE MONTH



